

# Ahmad Al Sayyed

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## PERSONAL DATA

Marital status	Married , 2 daughter
Nationality	Jordanian
Date & Place of Birth	Jeddah, Feb. 01, 1983

## KEY QUALIFICATION

- ✓ Technical Strengths: Implementing and deploying ERP software systems, ERP experience includes supply chain finance business intelligence CRM and point of sale.
- ✓ Project Coordination and Teamwork: Highly productive in team environment as both team member and team leader.
- ✓ Communication: Able to communicate technical information in an easily understandable way.
- ✓ Personal Attributes: Innovation problem solver. Committed to goal achievement. Dependable.

## RELEVANT EXPERIENCE

Jan 21, 2009 to Now

### IT Manager

**NESK Trading Projects ([www.nesk.com](http://www.nesk.com))**

**Amman, Jordan**

NESK Group of Trading Projects is a franchising and retailing company which focuses on bringing modern and trendy fashion concepts from European and American territories to GCC and Middle East countries,

I am responsible for a full array of IS functions, including systems administration/design, ERP System, Data emigration , web site programming and development, network operations, hardware and software support, database design and development, managing multiple complex programming/database projects simultaneously, and IT Security Coordinator for the entire department. Provide technical expertise, design, code and evaluate programs, and provide advanced technical direction for systems with multiple tasks and interfaces. Responsible for all systems integrity, recoverability, and controls. Propose and analyze new systems and changes for cost, benefit, timeliness and effectiveness. Provide high level IT support to other departmental IT staff including systems analysis, design techniques, machine approach, programming, testing, time estimation, and scheduling

**Apr 13, 2005 to Jan 01, 2009**      ***IT Specialist***  
***Qadri Dental Center ( [www.qadridentalcenter.com](http://www.qadridentalcenter.com) )***  
***Amman, Jordan***  
Responsible for managing all organization technologies and providing technology support and training. Primary duties include: analyzing systems and processes; maintaining workstations and networks; and designing, developing and maintaining applications and website.

**Jan 01, 2003 to Feb 30, 2005**      ***IT Instructor***  
***Mancom***  
***Amman, Jordan***  
Instructed computer applications and computer & network support, Taught web surfing, word processing and presentation software, Taught introduction to programming and programming languages, Instructed network connectivity, MS Office, Internet and Email applications to students.

## **EDUCATION**

**2004 to 2008**      ***Philadelphia University***  
***Amman, Jordan***  
B.S. Computer Information Systems  
Very Good Grade  
Graduation Project: Outpatient Clinic System

**2001 to 2002**      ***Information Technology Training Institute***  
***Amman, Jordan***  
Technical Support for Computer Use and Maintenance Certificate, June 2002.  
Excellent Grade – Highest grade in class.  
Projects includes: “Stock Control”.

**2003 to 2004**      ***Special Study***  
***Amman, Jordan***  
Tawjihi, Industrial Stream, Technical Support for Computer Use and Maintenance

## **TRAINING EXPERIENCE**

**July 17, 2012**      Completed a training course of **Project Management Professional (PMP)**

**September 09, 2008**      Completed a training course of **PHP and MySQL**

**April 09, 2008**      Completed a training course of **Microsoft Developing Web Application with ASP.NET and SQL Server**

**February 12, 2008**      Completed a training course of **Microsoft Developing Windows Application with VB.NET and SQL Server**

**September 02, 2003**

Participated in a 3-day training workshop in IT, Gender, & Soft Skills **held at the Hyatt, Amman as part of the UNIFEM/ Cisco “Achieving E-Quality in the ICT Sector” Program.**

**Jun 28, 2003**

Completed Semesters 1, 2, 3 & 4 of the **Cisco Networking Academy Program.** (CCNA)

## **APPLIED RESEARCH PROJECTS**

Completed Applied Research Projects (ARPs), covering all aspects of design and management of organizational technical resources, as follows:

- ✓ Decision Support Systems: Created a DSS system that provide the top managerial level with comparative reports to measure the company performance and shows a comprehensive vision to take the ideal decision.
- ✓ Database Management Systems: Created an inventory-control system that optimizes inventory maintenance in a cost-effective manner.
- ✓ Outpatient Clinic System: Created a project plane to schedule patient and doctor appointment and minimize idle time for Qadri Dental Center.

For all previous projects, I used proprieties analysis tools, database, modeling tools and analysis methodology.

## **KEY SKILLS**

Goals orientated  
Test planning  
Process modeling  
ERP

Disaster recovery  
Change management  
Business modeling  
Resource planning

Business analyst  
Client relations  
Supply chain

## **TECHNICAL SKILLS**

### **Databases:**

MS SQL Server (200x)  
Oracle RDBMS (7.3, 8, 8i, 9i, 10g)  
MySQL (5.x)

### **Programing languages:**

VB.net, C#, C++, ASP.net  
Java  
SQL, PL/SQL

### **Modeling Tools:**

Rational Rose, UML, MS Visio

### **Analysis methodology:**

Systems development life cycle (SDLC)  
Open-source development  
Joint applications development (JAD)  
Rapid application development (RAD)  
Object-oriented programming

**Operating Systems:**

MS Windows Server 200x  
MS Windows 7/ Vista/ XP

**Servers:**

MS ISA Server 2006  
MS Exchange Server 2003  
MS Windows Server Update Services  
MS System Management Server 2003

**Business System Applications:**

FUTURA ERP  
SAP Business One ERP  
Infinity ERP  
ELITE HR

**Business System Devices**

POS System IBM & NCR  
Handheld/scanning devices (Symbol)  
Zebra label printer

**Hardware:**

Hands-on experience in assembly and installation of PCs. Understand all aspects of building PCs and installing operating systems, peripherals, and software packages. Configuring operating for optimum performance.

**System Applications:**

MS Project, MS Word, MS Excel, MS Power Point, MS Visio, Adobe Photoshop, and Adobe Dreamweaver.

**ACTIVITIES**

Swimming, scuba diving, reading, researching, and traveling.

**LANGUAGES**

English: Excellent reading, writing and speaking skills.  
Arabic: Fluent reading, writing and speaking skills.

**REFERENCES**

**Furnished upon request.**